

# SANDSPIT YACHT CLUB and SANDSPIT MARINA

## CODE OF CONDUCT

The following summarises the standards of conduct required for **all facility users** ("Users").

- **Health and Safety:** Users must take care of themselves and others, and follow all health and safety rules, particularly noting those that apply to the hardstand, cleaning grid, work berth and marina areas. Users must ensure their actions do not harm others.
- **Respect and courtesy** must be shown at all times to all Users. Rudeness, bullying, offensive and/or threatening behaviour is not acceptable.
- **Appropriate attire:** A tidy standard of dress is required in the upstairs area of the clubhouse. Dirty work clothing, swimwear and wet/sandy footwear are not appropriate.
- **Guests:** Members are responsible for ensuring their guests (including any contractors who work on their boats) abide by this Code.
- **Other Rules** that apply to society membership, use of the facility such as car parking, use of Arm G, etc must be followed.
- **Staff:** A User who has an issue with any of the staff in relation to the performance of that person's duties must raise that issue with the relevant Manager or Committee. No-one is entitled to act as the employer of such persons.
- **Complaints** about potential breaches of this Code can be raised in accordance with the Complaints Process attached.
- **A breach of this Code** may result in the following
  - For non-Members (including service contractors, guests and members of the public) a requirement to leave the facility either temporarily or permanently.
  - For Members, various potential outcomes may arise from the application of the Complaint Process up to and including cessation of membership.

11 September 2026

# Sandspit Yacht Club, Sandspit Marina; Code of Conduct complaints

Complaint must be kept confidential to protect all parties involved, maintain fair process and privacy  
Committees have delegated specific Decision Makers to consider different types of complaints

